

## HOUSING ADVICE SURGERIES

Our dedicated housing advice drop-in times are as follows:

**Monday**  
**10.30am - 4.00pm**  
**Tuesday—Thursday**  
**9.00am—4.00pm**

at

CHAT, 28 Gold Street,  
Tiverton, EX16 6PY

or **phone** to speak to an advisor  
between 9.00am and 3.00pm  
Monday to Thursday

Please telephone: **01884 255 606**

### Unable to get to Tiverton ?

We can offer advice over the phone

We can phone you back

Please contact us for  
further details:

**28 Gold Street**

**Tiverton**

**EX16 6PY**

**Tel: 01884 255606**

**Fax: 01884 258030**

**e-mail:**

**theoffice@chatmid.co.uk**

**www.chatmid.co.uk**

**Funded by:**



### **The Churches of Mid Devon**

Patrons:

The Right Revd. Christopher Budd,  
Bishop of Plymouth.

The Right Revd. Michael Langrish,  
Anglican Bishop of Exeter.

The Revd. F. John Carne,  
Chairman of the Methodist Church:  
Plymouth and Exeter District.

**Churches Housing Action Team (Mid Devon) Ltd.**

**A Registered Charity No 1049478.**

**A Company Limited by Guarantee.**

**Registered in England.**

**Registered Office: Gotham House, Tiverton**



**CHAT**  
*bringing hope*

**(Mid Devon) Ltd**

**Housing Advice**

**&**

**Deposit  
Guarantee  
Scheme**

CHAT believes that we are all entitled to a decent, secure and affordable place to live. Somewhere to call "Home".

**We think you are homeless if you are:**

- Sleeping rough
- Threatened with homelessness
- Living in substandard or overcrowded accommodation
- Being released from prison/ discharged from hospital without an address
- Sleeping on someone's floor, or
- Fleeing domestic violence

**If you are homeless and you:**

- Are seeking accommodation in the Mid Devon area
- Are over the age of 16 years
- Have no savings

**Then we can help you!**



**What can CHAT offer you?**

Firstly, we will give you support and advice about your current situation and discuss your possible options.

CHAT is a Help Point for housing advice. We will assist with defending evictions, making homeless applications and appealing decisions.

We give advice about your eligibility to local housing allowance and other housing related benefits.

We can also give you some assistance in finding suitable accommodation.

Most private landlords require a month's rent in advance and a deposit equivalent to a month's rent.

In place of a cash deposit CHAT can guarantee the deposit on your behalf.



Once you have found suitable accommodation, we can check the property to make sure it meets minimum standards and that you can afford to live there on your income.

The Guarantee Agreement is then signed by you (the tenant), the landlord and CHAT and can be renewed after six months.

As **your** commitment to the scheme we expect you to participate in our **Deposit Savings Scheme** which enables you to save up towards your own cash deposit.

We can also provide floating tenancy support throughout the tenancy to enable you to maintain your tenancy successfully.

**Please ask for a leaflet about our Floating Tenancy Support Service.**



**CHAT is an Equal Opportunities organisation  
CHAT believes everyone has the right to live their life free from violence, fear and abuse.**