

WHO CAN WE SUPPORT

We offer a supported housing service to young people who may refer themselves directly to us or be referred by another organisation. If the applicant is between 16 and under 18 they will need to be assessed by Mid Devon District Council. 18 to 25 year olds should ask for an application form or request to be interviewed

We offer support Monday to Friday between 9am and 5pm. The service is available for up to 10 clients who have low levels of need who will be supported to become independent through a personal structured development plan. This plan follows the “Every Child Matters Agenda” and it is expected that young people will participate in continuing education, employment or voluntary whilst on the project.

CHAT REFERRAL PROCESS

Following referral to CHAT a Support worker will assess the client’s needs and our ability to meet those requirements. This takes the form of a profile interview, references and meeting others on the project. We also carry out a risk assessment to establish if the project is suitable for the applicant. We may either offer a residency if there is a vacancy, or offer a placement when one becomes available. If we have to decline support we will advise the applicant and where possible refer to other appropriate agencies.

HOW TO APPEAL IF SUPPORT IS DECLINED

An applicant may appeal against the decision. In the first case this should in writing to the Executive Manager at the CHAT offices. Appeal letters will be responded to within 48 hours of receipt at CHAT.

Churches Housing Action Team (Mid Devon) Ltd. A Registered Charity No1049478. A Company Limited by Guarantee. Registered in England number 030996996 Registered Office Gotham House, Tiverton Devon. EX16 6LT



INTRODUCTION TO THE YOUTH PROJECT.

This leaflet is intended to give you background information to the CHAT Youth project before a referral/ application to the service.

CHAT YOUTH PROJECT

CHAT runs a youth project in Tiverton, comprising five houses dedicated for young people—two young people in each house. One of these is a mother and baby house. The project provides supported accommodation for vulnerable young people aged 16 –25yrs.

- **Each house is fully equipped and furnished by CHAT.**
- **Experienced support staff provide support and supervision to each tenant.**
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There are two routes for applying to the project.:

1. Young people in housing need, aged 16 or 17 yrs, and care leavers between 18—21 yrs, should be assessed by Mid Devon District Councils housing department. Tel 01884 234934.
2. All other young people should apply directly to CHAT for an application form.

CONTACT NUMBERS

Benefits DWP	01392 47 47 00
Income Support (only)	01752 272 000
Child Benefit	0845 302 4444
Council Offices (MDDC - Tiverton)	01884 255 255
Dental Emergency Service	01392 405 700
Dental Helpline	08450 631 188
Police Non-urgent enquiries	0845 27 77 444
Social Services	01392 384 100
Tax Credits	0845 300 3900
Water (Emergency)	0800 169 1144

CREDITON INFORMATION

Citizens' Advice Bureau	01363 773 904
Council (MDDC), Market Street	01363 773 755
Doctors Surgeries	
Newcombes Surgery	01363 772 263
Chiddenbrook Surgery, Threshers	01363 772 227

CULLOMPTON INFORMATION

Council (MDDC)	01884 35399
Doctors Surgeries	
Bramblehays Surgery, College Road	01884 33536
College Road Surgery	01884 831300

TIVERTON INFORMATION

Citizens' Advice Bureau	01884 234 926
Council	01884 255 255
Doctors Surgeries	
Clare House	01884 252 337
Castle Place	01884 252 333

Churches Housing Action Team

(10.30-5pm, Monday to Thursday)

(9-4pm Fridays)

Our address is:		CHAT 28 Gold Street TIVERTON EX16 6PY
Our phone number is:		01884 255 606
Fax:		01884 258 030
Email:	theoffice@chatmid.co.uk	
YOUTH PROJECT STAFF.		
Jules McDonald	Direct number	01884 250 916
Heather Wickens	mobiles	07970427813
Team Leaders		07971110263
Fiona Kingdom	Direct number	01884 250 913
Support Worker	mobile:	07515328287
Mary Whitmore		
Support Worker	mobile	07912270268

OUT OF HOURS You can leave a message on our

phone and someone will get back to you as soon as possible on the next working day.

If your safety is in any danger

**CONTACT THE EMERGENCY SERVICES Mobile 112
landline 999**